



Appointment Policy

To ensure that you get an appointment for the date and time you desire, we suggest booking all appointments a few days in advance. Our website displays the most up-to-date availability. Please note that we require a credit card to reserve your appointment.

Cancellation Policy

As a courtesy to our providers, for non-group appointments, please provide a minimum of twenty-four (24) hours notice should you need to cancel or reschedule an appointment. You will be charged \$100 if an appointment is canceled or rescheduled less than twenty-four (24) hours in advance or if there is a no-show. For group appointments, there is a seventy two (72) hour cancellation policy, and the credit card on file will be charged \$200 if canceled less than seventy two (72) hours in advance.

Pricing Policy

Pricing for products and services is subject to change any time. If there are any payment issues with a client's credit or debit card or CareCredit – chargebacks, fraud issues, etc., we cannot accept credit or debit cards or CareCredit from the client and require payment in cash.

Privacy Policy

Your privacy is essential to us. The following outlines our privacy policy to help you understand how we collect, use, communicate, disclose, and use personal information.

Before or at the time of collecting personal information, we will identify the purposes for which information is collected. We will collect and use personal information solely to fulfill our specified purposes and for other compatible purposes. We will only retain personal information as long as necessary to fulfill the specified purposes. We will collect personal information by lawful and fair means and, where appropriate, with the knowledge or consent of the individual concerned. Personal data should be relevant to the purposes for which it is to be used and, to the extent necessary for those purposes, should be accurate, complete, and up-to-date.

We will protect personal information by reasonable security safeguards against loss or theft and unauthorized access, disclosure, copying, use, or modification. We will make readily available



to customers information about our policies and practices relating to the management of personal information. We are committed to conducting our business in accordance with these principles in order to ensure that the confidentiality of personal information is protected and maintained.

You can permanently disable your account and remove your information from our database at any time by sending an email to info@hydrate2u.com. You can see what information is deleted and what we continue to store after the account is disabled in our privacy policy.

These terms remain in effect after your account is disabled.

We collect information automatically as you navigate the site or through our analytics providers. We may store usage information such as the type of device you use to access our Website, including IP address, device ID, the pages you visit or request, links clicked, referring sites, user interactions, and your search terms. We also derive your location from your IP address.

Indemnification

You agree to defend, indemnify and hold harmless the Company, its affiliates, subsidiaries, and each of its and their respective directors, officers, shareholders, managers, employees, agents, partners, representatives, licensors, successors, and assigns (collectively, “*Related Parties*”) from any claim, demand, loss, award of damages, expense, or cost (including reasonable attorneys’ fees) that arises out of:

- (a) Your use of, inability to use or access, or reliance on, the Platform or the Services, or any goods or services obtained therefrom;
- (b) Your provision or receipt of a Treatment;
- (c) Your travel in connection with the provision or receipt of a Treatment;
- (d) Your interaction with any other User;
- (e) Any claim that you violated any provision, term, condition, covenant, warranty, or representation in this Agreement;



- (f) Any violation of this Agreement by you or any other person using your User Account, whether or not such usage is expressly authorized by you;
- (g) Any harm to person or property resulting from your acts or omissions, whether such acts are intentional, negligent, or otherwise;
- (h) The Company's use, disclosure, or preservation of User Content; or
- (i) Your violation of any rights of another, including intellectual property rights.